



CITY OF CHICAGO

DEPARTMENT OF BUSINESS AFFAIRS AND CONSUMER PROTECTION

### **AGREED PLAN OF OPERATION**

**Licensee:** Beyond Design, Inc.

**Premises:** 4515 – 4521 North Ravenswood Avenue, Chicago, Illinois 60640

**Account #:** 38876

**Licenses:** Limited Business License

Pursuant to the City of Chicago Municipal Code Sections 4-4-313, the City of Chicago Department of Business Affairs and Consumer Protection ("BACP") and the above-named Licensee have agreed to the following license conditions concerning the operation of the business as a result of the community nuisance meetings beginning July 31, 2020 under N-20-0080:

1. **Effective Date:** This Agreed Plan of Operation is effective immediately upon signature by both parties, as reflected on page 3 of this document.
2. **9-1-1 Monitoring and Reporting:** Licensee agrees to keep and maintain a Log (listing) of all calls made to 9-1-1 when any illegal activity is observed inside or outside of the Licensed Premises. Said Log shall have the date, time, full name of the person who made the call, and activity observed. This log shall be kept on the licensed premises for a period of one year and made available to the Chicago Police Department ("CPD") or BACP upon request. Licensee shall sign complaints and testify when requested.
3. **Complaint Monitoring and Reporting:** Licensee agrees to keep and maintain a Log (listing) of all complaints made to Licensee or brought to Licensee's attention regarding the operation of the business. Said Log shall have the date, time, complaint, and the action Licensee took to remedy the complaint. This log shall be kept on the licensed premises for a period of one year and made available to CPD or BACP upon request.



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4. **Participation in CAPS meetings and City of Chicago Community Policing Business Public Safety Initiative:** Licensee agrees to regularly attend CAPS beat meetings , other similar CPD sponsored meetings, and meetings with the local Alderman, Police Commander, and Community resident groups or residents to discuss any concerns regarding the operation of the business. Licensee further agrees to cooperate with the police department and BACP investigators in any and all incident investigations.
5. **Monitoring Noise Levels:** Licensee agrees to monitor the noise levels emanating from the premises to ensure compliance with the Chicago Environmental Noise Ordinance. The outdoor speakers will only be operated if an employee is working outdoors. Sound will be kept to a reasonable level that is not excessively loud. Car horns will be used solely to signal pedestrians, bicyclists and motorists in situations that warrant a short signal to inform others in a safe manner. Honking will not be used as a nuisance.
6. **Traffic in Alley:** Licensee will reasonably manage all deliveries and expedite as quickly and quietly as possible. No trucks shall be left parked in the alley. Trucks will be moved from the garage loading/unloading to another location.
7. **Maintaining Decorum with Community Members:** Licensee shall ensure all employees act professionally and courteously when interacting with members of the community. Any employee operating a vehicle in the alley or streets surrounding the licensed premises shall exhibit caution and drive safely.
8. **Publishing Contact Information:** Licensee will publish a phone number for the business on its website. Calls shall be returned within normal business hours.



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The conditions of this Plan of Operation are legally binding and may be enforced by the City of Chicago enforcement authorities. Violation of the above-stated conditions may result in the imposition of fines in addition to license suspension or revocation.

The conditions imposed pursuant to this Plan of Operation shall apply to the business address, Licensee, and all officers, managers, partners, and direct or indirect owners of the licensed entity. The sale of the business to other persons purchasing stock or membership of units of the licensed entity does not void the above conditions on the license. Any and all potential new owners of the licensed entity shall be made aware of the subject conditions set forth in this Plan of Operation.

It shall be the duty of every person conducting, engaging in, operating, carrying on or managing the above-mentioned business entity to **post this Plan of Operation next to the license certificate in a conspicuous place at the business address.**

Licensee: Beyond Design, Inc.

Premises: 4515 – 4521 North Ravenswood Avenue, Chicago, Illinois 60640

By:

Date:

10-6-20

Michael Prince, President  
Beyond Design, Inc.

and

Date:

10-14-2020

Tamara Starks, Deputy Commissioner  
City of Chicago, Department of Business Affairs and Consumer Protection